

Our Certification Process

A. Website Certification:



Step 1:

The customer applies to STQC Website Certification Cell for certification.

Step 2:

The assessor reviews the Website Quality Manual for adequacy as per quality criteria and provides the feedback.

Step 3:

The assessment team evaluates the website using test tools. Also, assessment of back end processes of the organisation is carried out for compliance with scheme requirements.

Step 4:

After the satisfactory assessment results, STQC issues the Certificate of Registration and Certification Mark. The certificate shall remain valid for three years with annual surveillance.

B. Capability Approval:

Capability Approval is granted to the website designers and developers based upon their capabilities and availability of adequate processes to develop well engineered website. The process includes –

- Application along with Capability Manual
- Process assessment and evaluation
- Issue of Capability Approval Certificate after satisfactory compliance

About us...

STQC is an independent testing and certification organisation of the Department of Information Technology, Government of India. STQC has vast experience in operating certification schemes with international recognitions.



IT Test Centres:

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Please Contact:

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Website: www.stqc.nic.in

Guide:

Like to know more, ask for a copy of 'Guide to Website Quality Certification'. Also, assess your state of readiness before applying for certification.

Training Programme:

Series of training programme to help you understand the website quality concepts, criteria, documentation and applicable standards.

Version: April 2008



Certified Quality Website

helps increase the customer's and citizen's trust



The Scenario

Websites and portals have emerged as the front end for Government initiatives and companies to deliver a wide variety of information and services to its customers and citizens.

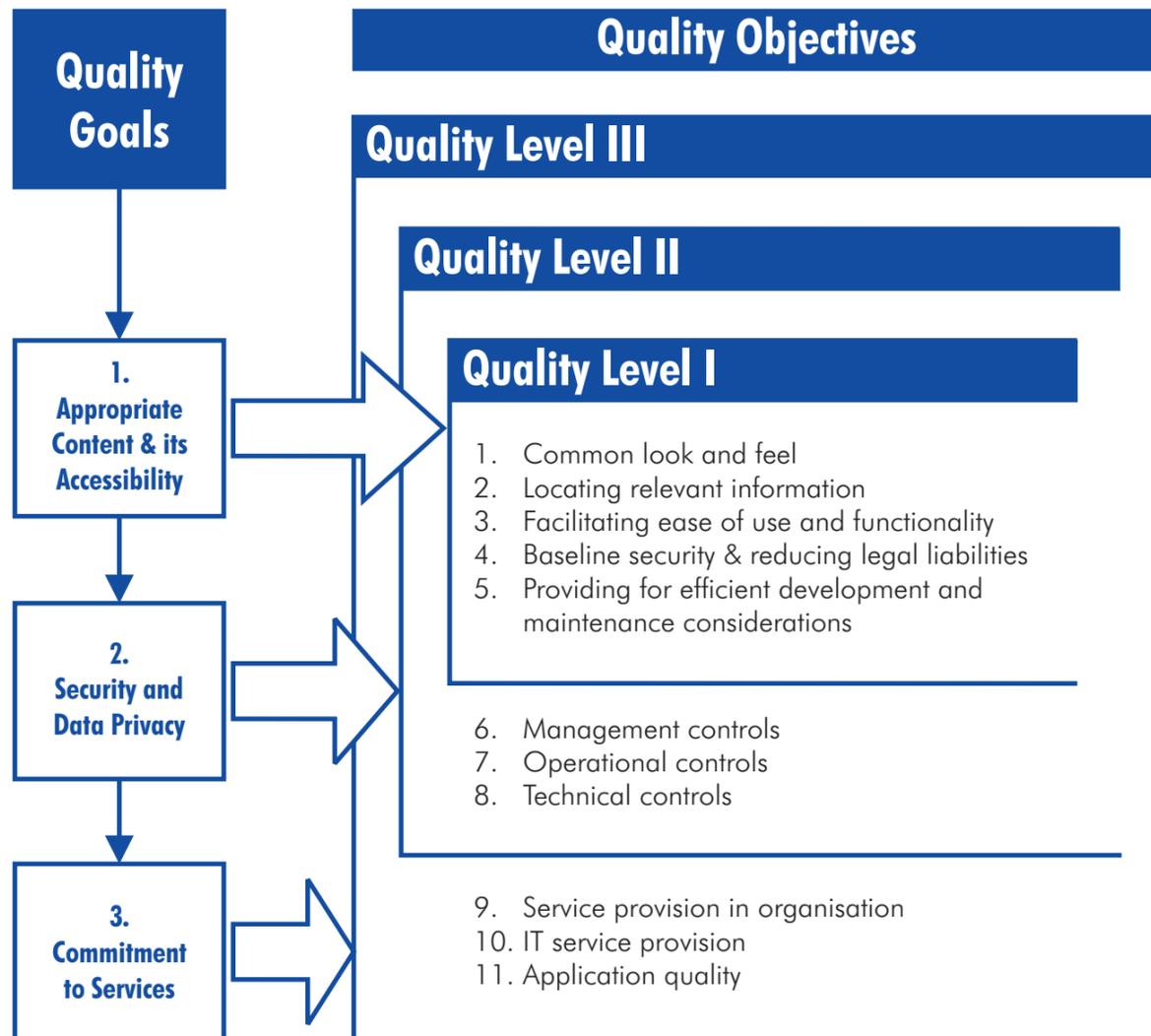
Customers and citizens have high expectations regarding security, privacy of personal data and accuracy of information. It is therefore vital to ensure that the management of your website is carried out in a planned and professional manner, ensuring effective communication and delivery of excellent services to customers and citizens.

A website should fulfill broad quality objectives, such as security and data privacy, appropriate accessibility of content and a certain commitment to services and overall performance.

The award of the mark "Certified Quality Website [CQW]" is a recognition that your organisation has adequate procedures and processes in place to provide reliable and dependable information and services through your website.

Our Quality Model for Website Certification

We have defined the quality goals and objectives for each quality level. The certification requirements included in the scheme are modular and suitability of quality levels can be defined by the website owners based on their requirements and capabilities.



Certified Quality Website

STQC certified quality website scheme represents a set of technical requirements taken from international best practices, recommendations, standards and guidelines to ensure the quality of online services and information. The three quality levels with distinct assessment criteria applicable to all Government and private websites or portals regardless of size, type of services or products provided, are:



Assurance for Functional Website
Quality Level I



Assurance for Secured Transactional Website
Quality Level II



Assured Quality of Service Website
Quality Level III



Website owners	Website designers & developers
<p>Website Quality Certification A recognition that the organisation has adequate procedures and processes in place to provide reliable and dependable information and services through its website.</p> <p>Will help in...</p> <ul style="list-style-type: none"> ■ Hardening of website from wide range of security threats ■ Increasing accessibility and usability ■ Reducing legal liabilities ■ Assuring commitment to services ■ Bench marking as per International Standards 	<p>Capability Approval Defines website designer's ability in respect of his processes and quality control methods, to deliver a website conforming to International Standards and national specification.</p> <p>Will help in...</p> <ul style="list-style-type: none"> ■ Streamlining the internal processes to meet the requirements of national standards ■ Qualifying website designers to become a preferred vendor ■ Ensuring legal compliances ■ Demonstrating compliances with Global Standards like ISO/IEC 23026 and IEEE 2001
Granted Certificate of Registration and Certification Mark	Granted Certificate of Capability Approval

